

SIGNATURE AUTHORIZATION METHOD (SAM)

The Signature Authorization Method (SAM) may be used to order Hewlett-Packard Company (HP) Support Services **ONLY IF A PURCHASE ORDER IS NOT REQUIRED TO AUTHORIZE SERVICE DELIVERY AND REMIT PAYMENT.**

(1) Customer Information

Company Name

CITY OF SUNNYVALE

Equipment Location Address

650 W OLIVE AVE

SUNNYVALE CA 94086-7637

(2) Contract Information**System Handle:**

7000SUNNYIT5

HP Reference Number:

40135374

Coverage Period:

07/01/2003 - 06/30/2004

☐ This contract is accepted with no revisions.

(If revisions are required, please contact your Support Agreement Specialist. A proposal will be re-issued to reflect your changes and associated pricing, if any. A new SAM form will be provided for your authorization.)

☐ Check here if your authorization is open-ended. *

* **The terms within the asterisks apply only to open-ended Support Agreements.**

***This Support Agreement is for the period stated on HP's proposal. It will be extended without modification by consecutive terms of 12 months unless one of the parties gives written notice in accordance with the underlying business terms prior to the end of the respective 12 months.

If modifications of the Support Agreement are necessary, HP will notify Customer in writing 60 days before the modifications are effective. Customer may terminate this Support Agreement within 30 days from receipt of notice. If Customer does not exercise this right of termination, this Support Agreement will be continued to the end of the current term with the modifications, and extended by consecutive 12-month terms. Re-pricing will occur automatically without further authorization.***

(3) Tax Information

☐ Taxable ☐ Tax Exempt Exemption # _____ (Attach copy of certificate)

(4) Payment Method

Do not enclose Payment. Please select one of the following:

Please bill me: ☐ Annually ☐ Quarterly (total annual amount must exceed \$500)
☐ Semi-Annually ☐ Monthly (total annual amount must exceed \$500)

(5) Service Authorization and Terms and Conditions

Customer's signature on this form constitutes authorization for HP to invoice Customer for the referenced support identifier. Services are subject to HP Terms and Conditions of Sale and Service, Exhibit E16, and HP Support Services, Exhibit SS5. Cancellation requires 30 days written notice. Payment is due 30 days from HP's invoice date.

Authorized Signature_____
Date_____
Invoice-To Address (if different from Equipment Location)_____
Printed Name_____
Title_____
E-mail Address_____
Phone/Fax**(6) Completed form should be returned to:**

Hewlett-Packard Company
8000 Foothills Blvd MS 5536
ROSEVILLE, CA 95747-5536

Deborah Radcliff
1-800-386-1115 X53826
1-800-307-0361 (FAX)

Support Quote Overview



Support Agreement ID: 245657113
Special Terms and Conditions No: S

Customer Address:
CITY OF SUNNYVALE
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Hewlett-Packard Address:
HEWLETT-PACKARD COMPANY
8000 Foothills Blvd MS 5536
ROSEVILLE CA 95747-5536

Customer Contact:
MARILYN CRANE
Tel: (408) 730-7557
Fax:
E-mail mcrane@ci.sunnyvale.ca.us
The quoted prices are valid for 90 days from: 04/01/2003

HP Contact:
Deborah Radcliff
Tel: 1-800-386-1115 X53826
Fax: 1-800-307-0361

For more information on the format of this document visit www.hp.com/go/hpsdocs
Subject to Hewlett-Packard Company (HP) Terms and Conditions of Sale and Service, Exhibit E16, and HP Support Services, Exhibit SS5.

System Support Service	Support Description
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H4401C Next Day System Support, Phone/Updates

System Handle	System Support Service	Coverage Period From: To:	Description	Contract Total/USD
7000SUNNYIT5	H4401C	07/01/2003 06/30/2004	7000SUNNYIT5	6,120.00
			Total Excluding Taxes	6,120.00
			Summary of Charges	
			Hardware Support	4,656.00
			Software Support-Labor & Materials	1,464.00
			Total Excluding Taxes	6,120.00

Total excludes all taxes, however, taxes will be added at the time of invoicing at the current tax rate.
Total price includes all discount and adjustments if applicable.
Refer to the detail document for state & local tax

The Prices shown will be invoiced yearly in advance.

Support Services Quote



Special Terms and Conditions No: S
Your PO Reference:
CCRN Number: 0300208041

System Handle: 7000SUNNYIT5

HP Reference Number: 40135374

Equipment Address:
City Of Sunnyvale
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Software Update Address:
CITY OF SUNNYVALE
650 W OLIVE AVE
SUNNYVALE CA 94086-7637

Hardware Contact:
BOB VARESIO
Tel: (408) 730-7551
Fax:

Software Contact:
BOB VARESIO
Tel: (408) 730-7551
Fax:

The quoted prices are valid for 90 days from: 04/01/2003
Coverage from: 07/01/2003 to: 06/30/2004
For Support, please call: 800-633-3600

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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Comment: After Hrs Caller CLARIN PAAP (408) 730-7544
These prices reflect additions, deletions, and warranties.

*** Support Services ***

H4401C
Next Day System Support, Phone/Updates
CD-ROM Media
Manuals on CD-ROM
rp5450/5470(L2000/3000) Server
rp54XX (L-Class) CPUs

*** Hardware Support ***

A4901A	HP9000 Std Rack System E33	US00069532		1	0.00
A6583A	PowerTrust II-MR 4 kW (4.5 kVA) UPS 230V	FRM4048011		1	40.00
A5191B	HP server rp5450 Solution	USS412666J		1	265.00
A6696A	HP server rp54X0 embedded system I/O			1	0.00
A5522A	PA8500 CPU 1.5MB cache, 440 MHz			1	53.00
A5796A	Processor Support Module for rp54X0	94Q93125359		1	0.00
A5802A	9GB HotPlug Ultra2 SCSI LP Disk	SG3BV1DCTL		1	0.00
A5802A	9GB HotPlug Ultra2 SCSI LP Disk	SG3BV1DCWX		1	0.00
A5557A	DVD ROM Device for HP Svr rp54X0 systems	JPP1020392		1	0.00
A5149A	Single Port Ultra 2 SCSI HBA (PCI bus)	52SY420820		1	0.00
A5149A	Single Port Ultra 2 SCSI HBA (PCI bus)	52SY421200		1	0.00
A5581A	Factory racked L-Class, HA slider rails			1	0.00
A5527A	HotSwap Power Supply, Redundant System			1	0.00
C6379A	SMART Field Integrated DLT 8000 module	DE13201373		1	30.00
A4800A	PCI FWD SCSI-2 card for HP 9000 Servers	520860701		1	0.00
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144031	05/14/2004	1	0.00
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144284	05/14/2004	1	0.00

a) Standard warranty applies after contract end date

The Prices shown will be invoiced yearly in advance.



Special Terms and Conditions No: S

Your PO Reference:

CCRN Number: 0300208041

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144466	05/14/2004	1	0.00
	Sub-total				388.00
*** Software Support ***					
H7053AA	HP Software Support			1	30.00
	L-Class 2XXX/3XXX System				
H7053AA	HP Software Support			1	20.00
	Support - L-Class CPUs				
B9089AA	HP-UX OE LTU without system			1	26.00
B3901BA	HP C/ANSI C Developer Bundle Server LTU			1	14.00
B3913DB	HP aC+ + LTU for Servers			1	12.00
B2433EB	HP Micro Focus Object COBOL LTU Devel			1	20.00
B3920EA	HP-UX Operating System Media for Servers			1	0.00
	U.S. - English localization				
B3921EA	HP-UX version 11.0 manuals			1	0.00
B6237AA	HP C/ANSI C Developers Bundle Manuals			1	0.00
B3921EA#0BE	Systems admin manuals			1	0.00
H7053AA_SL2#0BC	CD-ROM Documentation			1	0.00
H7053AA_SL2#AAF	CD-ROM Media			1	0.00
	Sub-total				122.00
Total Monthly Price for 7000SUNNYIT5					510.00

Summary of Charges

Hardware Support	388.00
Hardware Support Tax CA	0.00
Software Support-Labor & Materials	122.00
Software Support-Labor & Materials Tax CA	5.05
TOTAL INCLUDING TAX	515.05

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing.

Total price includes all discounts and adjustments.

Hardware products under warranty

A5797A	512MB High Density SyncDRAM Mem Module	6E04039360	02/07/2003	03/06/2006a)	1
A5797A	512MB High Density SyncDRAM Mem Module	6E04039354	02/07/2003	03/06/2006a)	1
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144031	04/14/2003	05/13/2004	1
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144284	04/14/2003	05/13/2004	1
A5798A	1024MB High Density SyncDRAM Mem Module	6E04144466	04/14/2003	05/13/2004	1

a) Standard warranty applies after contract end date

The Prices shown will be invoiced yearly in advance.

Payment Schedule as of 07/07/2003
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Support Agreement ID: 0300208041

Breakdown of charges for period: From: 07/01/2003 to: 06/30/2004

System Handle	07/01/2003
	06/30/2004
7000SUNNYT5	6,120.00
Applicable tax to be added to the invoice.	